LUBRON
WATER TECHNOLOGIES

ROYAL ALBERT EDWARD INFIRMARY

CASE STUDY

The transition from the incumbent provider to Lubron formed part of a complex project at the **RAEI** site, requiring careful coordination. Planned site shutdowns were kept to a minimum wherever possible, with works strategically scheduled to support the continued operation of the site and reduce impact on day-to-day activities.

Throughout the project, Lubron maintained close communication with the RAEI team, ensuring they were informed in advance of any anticipated disruptions so operational planning could be managed effectively. The installation and engineering teams worked to maintain high standards of professionalism on site, with particular attention given to cleanliness, safety, and minimising the impact on the surrounding environment during the transition.

Following completion of the project, Lubron has continued to provide ongoing support to the site through responsive regional engineering assistance and regular face-to-face engagement across multiple departments. This collaborative approach has helped establish a strong working relationship built on trust, communication, and service reliability.

Osmotherm E 650/500

Tracey Gibbons, ERU Unit Manager

"Lubron's face-to-face approach creates a trusting and welcoming experience, particularly because the support extends beyond just the service department. Whenever there are any equipment issues, the regional engineers respond quickly and resolve them efficiently. The overall level of service provided has been exceptional throughout". **NPS 10**

NHS

From plant performance to Legionella control, Lubron covers both.

SPEAK TO OUR EXPERTS